

2-Day Workshop on

EXCELLENT MANAGEMENT PRACTICES

Excellent management is arguably a great asset for any organization

- No management technique is applicable to all environments. The skill in selecting the best management practice for a particular situation is something the managers need to learn.
- Excellent management practices and strategies are often arbitrary and would depend on the different situations that can affect a business and its operations and hence, adaptability is of high importance if your company wants to practice excellent management.
- Excellent Management Practices programme is for those who want to succeed in climbing the organization ladder.

OBJECTIVE

- To explain the essential management tasks and recent changes in management practices.
- To highlight the evaluation of management thought.
- To discuss the contemporary issues and challenges in managing an organization.
- To elaborate various management principles and techniques.

WHO SHOULD ATTEND

Head of Department
Senior Manager
Manager
Supervisor

PROGRAMME OUTLINE

Essential Managerial Tasks and Recent Changes in Management Practices

- The meaning of 'management'.
- The tasks and functions of management and the manager.
- Level and skills of managers.
- Traits of managers and leaders

The Evolution of Management Thought

- Management based on scientific approach.
- Management based on administrative style.
- Management based on human capital behavior.
- Management based on surrounding environment.

Contemporary Management Issues and Challenges

- Restructuring and outsourcing
- Empowerment and self-managed team
- Globalization and liberalization
- Building competitive advantage
- Ethical and social responsibilities
- Managing Diverse workforce
- Utilization of IT

Qualities of Excellent Manager: CEO's Opinion

To highlight the traits of an excellent manager from the CEO perspectives

The Practice of Sun Tzu Management

The Practice of Celestial Management

The Practice of 3KFARAPI Management

The Management Style of Best Performance Organizations

- Tom Peter's 'In Search of Excellence' findings
- Aurther Andersen's 'The Best Managed Organizations' findings.
- Ethan M. Rasiel's 'The McKinsey Way' approach.

SPEAKERS

Course Leader

Dato' Dr. Sudin Haron is one of the world's renowned scholars in business and management; as well as in banking and finance. He is the President of Kuala Lumpur Business School and Chairman of CIFP Consultants Sdn Bhd. He was attached with the Central Bank of Malaysia as a Specialist at the Islamic banking and takaful department from 2005 to 2006. In 2006, he was appointed as the Deputy Chief Executive of INCEIF (International Centre for Education in Islamic Finance). Before joining the Central Bank, Dato' Dr. Sudin served the Northern University of Malaysia in various capacities as an academican and administrator. Prior to that, he was a banker and his last post was a branch manager. Presently, he is an Adjunct Professor at University Darul Iman Malaysia. At the international level, Dato' Dr. Sudin is the Chairman of the International Advisory Panel of the Russian International Centre for Islamic Economics and Finance. He is also an independent non-executive Board Member of Melati Ehsan Berhad, a public listed company.

Guest Speakers

Guests speakers include prominent industry practitioners with extensive industry experience. Our expert guest speakers will share stories of their professional experiences and offer insights as well as in-depth talks on all aspects of the topic.

About Kuala Lumpur Business School

Kuala Lumpur Business School or better known as KLBS was set up to promote and develop leadership as well entrepreneurship excellence. KLBS is committed to continuously strive in becoming a world-class training provider with dedication and enthusiasm to deliver the highest standard of professional training and consulting to our valued clients. We believe that continuous training, skills upgrading and development of workforce are important processes to provide employers with a competitive edge in the ever competitive market and knowledge-based economy.

At KLBS, our vision is clear and concise: "Creating Dynamic Leaders". Our mission is to contribute in significant ways to the advancement of leadership knowledge and the development of leadership talent which appreciate our own values but with international outlook. KLBS seeks to create a deeper understanding of leadership which is both intellectually engaging and personally meaningful.

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