

2-Day Workshop on

MOTIVATING WORK FORCE

A starting point for creating champions

Create a more dynamic, loyal & energized work force

- An organization will be effective only if its members are motivated to perform at a high level. This remains to be a key challenge for managers in any organization.
- Employees who feel they are valued and recognized for the work they do are more motivated, responsible, and productive.
- Managers and supervisors need to understand what employees want and give them a starting point to create champions in the organization.

OBJECTIVE

- Explain what motivation is and why managers need to be concerned about it.
- Describe factors that motivate employees from theory and practical perspectives.
- Explain the basic attitudes and beliefs of human being from religious and cultural perspectives.
- Introduce steps taken to motivate employees.

WHO SHOULD ATTEND

Head of Department
Senior Manager
Manager
Supervisor

PROGRAMME OUTLINE

Motivation vs. Stress

- Meaning of motivation and stress
- Factors causing stress
- Why some people can't cope with stress
- Effect of distress and eustress to the daily life of people

Attitudes, Beliefs, and Character

- Meaning of attitude, belief, and character.
- Personality traits of people.
- Factors that shaped the attitude, belief and character of people
- Meanings of intellectual and emotional quotients.
- Natural traits of human being from Islamic perspective.

The Needs of Employees

- Expectations of employees from their employers.
- Expectations of managers from their subordinates.
- Consequences of perception's mis-match.

The Current Practice of Motivation

- Current practice of Malaysian organizations in motivating their employees.
- Findings of past research on motivation in Malaysia and other parts of the world.

The Expert Opinions on Motivation

- Classical expert opinions on motivation.
- Contemporary expert opinions on motivation.
- Opinions on motivation from Islamic perspective.

The Contemporary Solutions on Motivation

Steps in Motivating Employees Handling Critical Environment

SPEAKERS

Course Leader

Dato' Dr. Sudin Haron is one of the world's renowned scholars in business and management; as well as in banking and finance. He is the President of Kuala Lumpur Business School and Chairman of CIFP Consultants Sdn Bhd. He was attached with the Central Bank of Malaysia as a Specialist at the Islamic banking and takaful department from 2005 to 2006. In 2006, he was appointed as the Deputy Chief Executive of INCEIF (International Centre for Education in Islamic Finance). Before joining the Central Bank, Dato' Dr. Sudin served the Northern University of Malaysia in various capacities as an academician and administrator. Prior to that, he was a banker and his last post was a branch manager. Presently, he is an Adjunct Professor at University Darul Iman Malaysia. At the international level, Dato' Dr. Sudin is the Chairman of the International Advisory Panel of the Russian International Centre for Islamic Economics and Finance. He is also an independent non-executive Board Member of Melati Ehsan Berhad, a public listed company.

Guest Speakers

Guest speakers include prominent industry practitioners with extensive industry experience. Our expert guest speakers will share stories of their professional experiences and offer insights as well as in-depth talks on all aspects of the topic.

About Kuala Lumpur Business School

Kuala Lumpur Business School or better known as KLBS was set up to promote and develop leadership as well as entrepreneurship excellence. KLBS is committed to continuously strive in becoming a world-class training provider with dedication and enthusiasm to deliver the highest standard of professional training and consulting to our valued clients. We believe that continuous training, skills upgrading and development of workforce are important processes to provide employers with a competitive edge in the ever competitive market and knowledge-based economy.

At KLBS, our vision is clear and concise: "Creating Dynamic Leaders". Our mission is to contribute in significant ways to the advancement of leadership knowledge and the development of leadership talent which appreciate our own values but with international outlook. KLBS seeks to create a deeper understanding of leadership which is both intellectually engaging and personally meaningful.

Contact us: Kuala Lumpur Business School, Suite 4-4-1, Jalan 4/50, Diamond Square Commercial Centre,
Off Jalan Gombak, 53000 Kuala Lumpur.
Telephone: 03 40246011 / 014 6206611 / 0192188411 Fax: 03 40237011
Website: www.klbs.com.my Email: training@klbs.com.my